



To: All Dealers

Re: IBrowse Failure Check List

In case of IBrowse installation failed please fill up the next table:

Subject:	Result:	Comment:
Operating system in the server.		
Server 2003 – (instruction according IB_Server_2003.doc)		
Server 2000 – SP 4 at least.		
SQL – server SP 3 at least.		
MDAC – Version 2.6 at least.		
Internet Explorer V.6 at least.		
Server always in LOGON mode.		
Check connection to the database via IBVIEW tool.		
Updated files in WINNT\SYSTEM32 on the server.		
Installation was made on the server on not via remote tool (terminal server, pcanewhere, etc).		
Updating the database using administrator user.		
Check the Event LOG.		

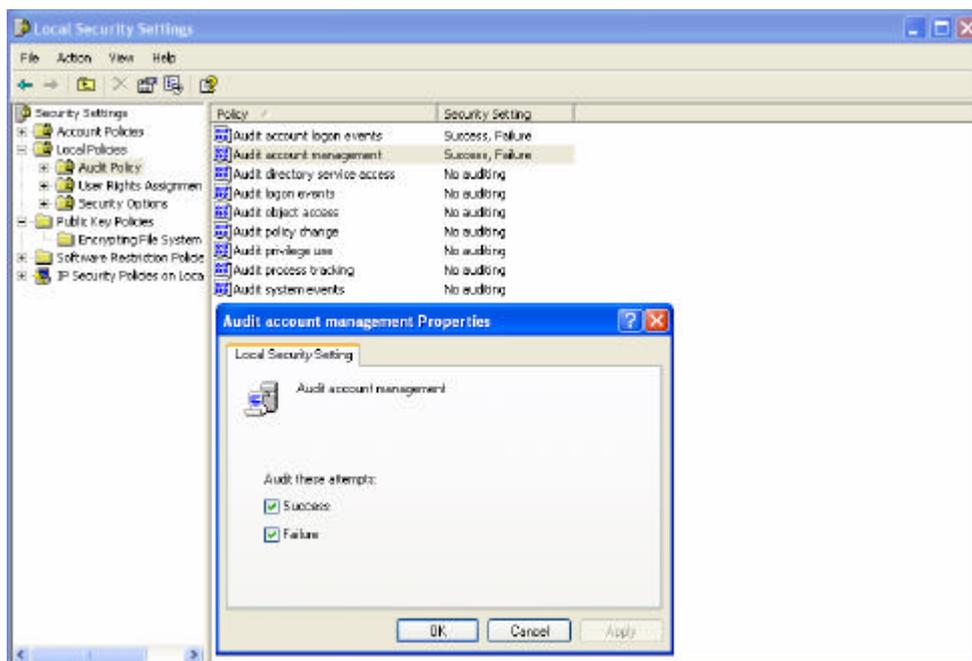
Please send this page and screenshot of the problem.

Please note:

1. In some cases you need to refresh .NET framework installation, in order to do that Use this command:
C:\ WINDOWS\ Microsoft.NET\ Framework\ v1.1.4322\ aspnet_regiis.exe –i
2. Event LOG Definition:

Step 1:

Open Administrative Tools -> Local Security Settings-Local Policies-Audit Policy screen
Change the security settings for all the policy to: **Success, Failure**.



Step 2:

Refresh the definition via the command (through CMD): gpupdate/force.

Step 3:

Delete the Log file (please advise the system admin first), restore the Problem and check the Logs