Synerion Direct

System Requirements for Hosting

Version: SD [WFM] 2.1, HRM 3.0

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Contents

1 Overview 4
2 Client Requirements 4
3 General Requirements 5
Appendix A: Operating System and Web Browser Requirements 6
Appendix B: MS Office Versions Supported 6

1 Overview

This document itemizes system requirements necessary for the installation of the Hosting Client for:

- **HRM version 3.0**
- **SD [WFM] version 2.1**

2 Client Requirements

	Minimum	Recommended	Applicable Products
Processor	Any Intel® Core™ 2 Duo Processor and higher		All
Memory	2 GB	4 GB	All
Hard Disk	At least 1GB of free disk space		All
Screen Display	1280 x 1024	1680 x 1050 [1]	All
Network Card	100/1000 GB		All
Bandwidth	At least 2.5 Mb		All
Video Card	Must support DIrectX 9 with 256 MB memory	Support DIrectX 9 with 512 MB memory	
Operating System	• Windows XP SP3 • Windows 7 (32 and 64-bit) • Windows 8 • Windows 8.1		All
.NET Framework	Either: .NET Framework 4 NDP40-KB2468871-v2-x86.exe or NDP40-KB2468871-v2-x64.exe (32- or 64-bit) Or .NET Framework 4.5		Recruitment only

[1] For wide screen.

Permissions	The user running the Synerion HRM suite can be assigned to regular users permissions (users group)	Recruitment only
Additional Components	• Adobe Acrobat Reader 9 or Foxit Reader • Office 2007 or Office 2010 (Word, Excel, Outlook)	All
	Additional Components • Office 2007 • Office 2010	Recruitment only
	Silverlight Plug-In version 5.1.20913.0	Organizational Structure, Synerion Direct, Scheduling, Employee File only
Web Browser	See **Appendix A: Operating System and Web Browser Requirements**	
Default ANSI Code Page	1255 (ANSI – language according to region of client)	All
Certificate	Each client must have a certificate installed on the local PC.	All

3 General Requirements

Internet connection is required with outbound specific ports open to synerioncloud.com.

Appendix A: Operating System and Web Browser Requirements

The following table describes the operating system/web browser requirements for the Organizational Structure Web Application in HRM and the Synerion Direct application in WFM.

OS/Browser	IE7	IE8	IE9	IE10	IE11	Firefox 12+	Google Chrome 12+
Windows XP	✓	✓				✓	✓
Windows 7		✓	✓			✓	✓
Windows 7 SP1		✓	✓	✓	✓	✓	✓
Windows 8				✓		✓	✓
Windows 8.1					✓	✓	✓

Appendix B: MS Office Versions Supported

The following table lists MS Office versions supported by the Synerion Direct application. The latest SD release is version 2.1.

MS Office version	SD version first supported
2003	1.0
2007	1.0
2010	1.0
2013	1.8